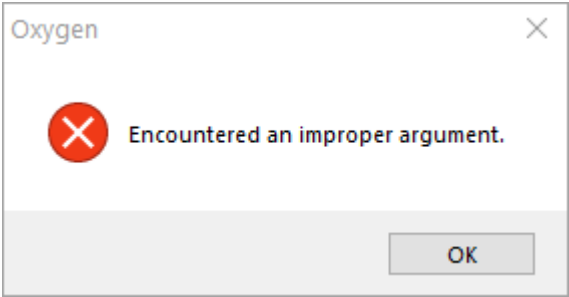


File Is Not Opening with "Encountered an improper argument" Error Message

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Description

On an attempt to open the .oxgz project file, the "**Encountered an improper argument**" error message is displayed and the file is not opened.



Possible Reasons

- Your file name or the name of the folder where it is stored has characters in a language different from the Windows **Format** and **Current system locale** regional settings.

How to Solve

Should be in the same language:

- Characters in your file name or the name of the folder(s) (full path) where it is stored
- Windows **Format** setting
- Windows **Current system locale** setting

To configure that:

1. In your Windows settings, find **Region**. The **Region** dialog is displayed.
2. In the **Region** dialog, use the **Formats** tab.
3. Set **Format** to the language in correspondence with your file/folder name.

Region

Formats Administrative

Format:
English (India)

[Language preferences](#)

Date and time formats

Short date: dd-MM-yyyy

Long date: dd MMMM yyyy

Short time: HH:mm

Long time: HH:mm:ss

First day of week: Monday

Examples

Short date: 29-11-2019

Long date: 29 November 2019

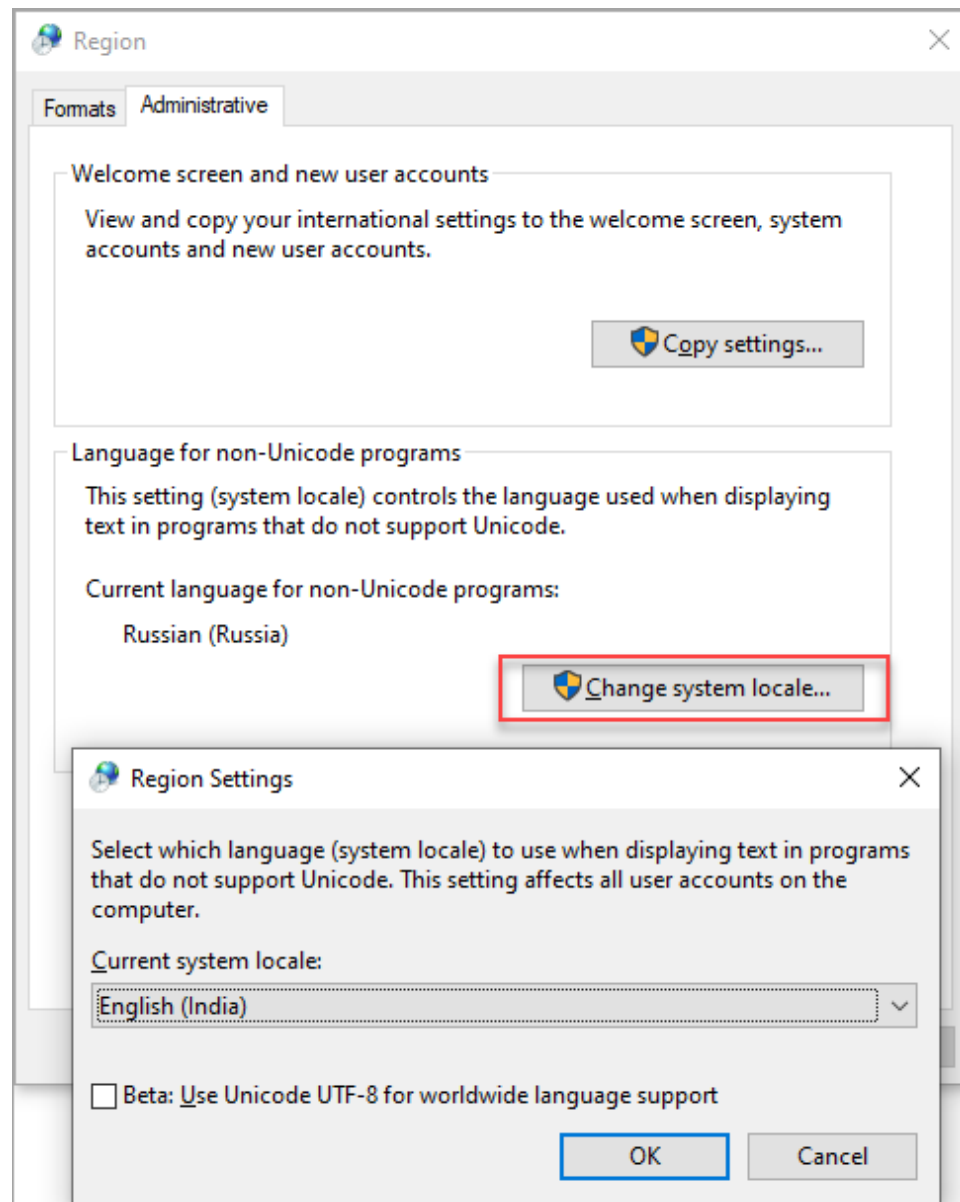
Short time: 13:34

Long time: 13:34:09

Additional settings...

OK Cancel Apply

4. Use the **Administrative** tab.
5. Click **Change system locale**.
6. Set **Current system locale** to the language in correspondence with your file/folder name.



7. Save changes.
8. Retry opening your project.