

# Photoreal View Black Screen

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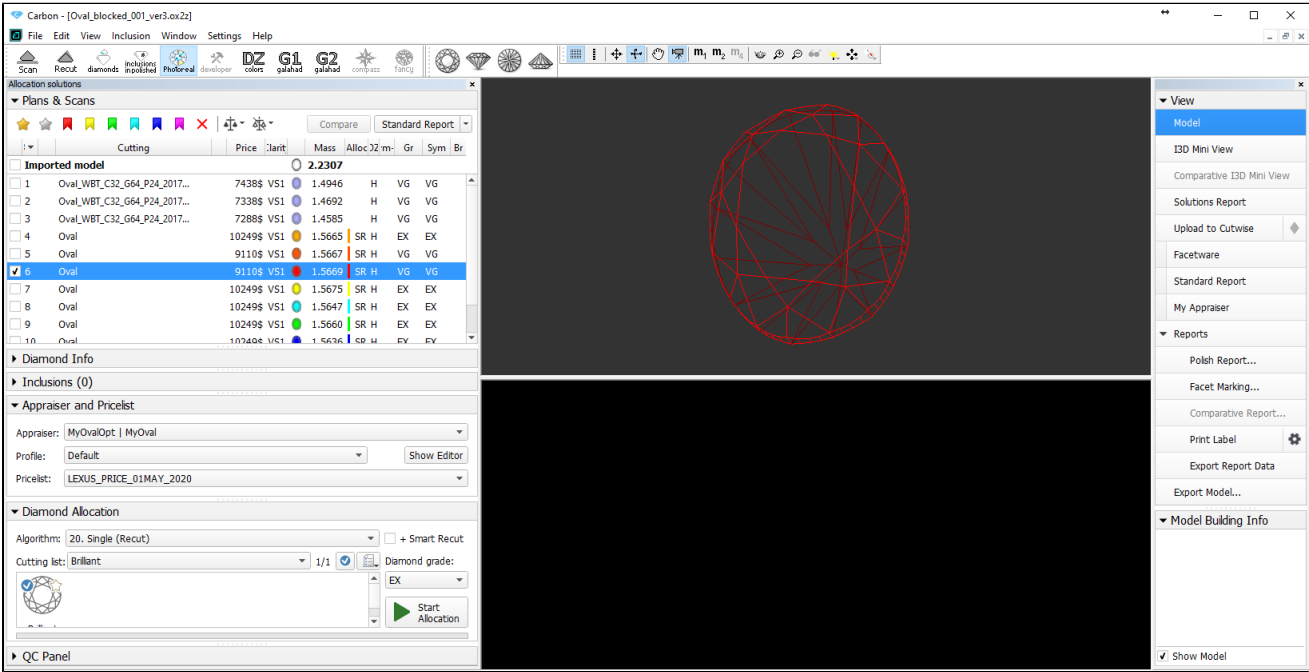
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## Description

On clicking the **Photoreal** button, instead of the stone view, you obtain the black screen in the Photoreal View section of the Scene.

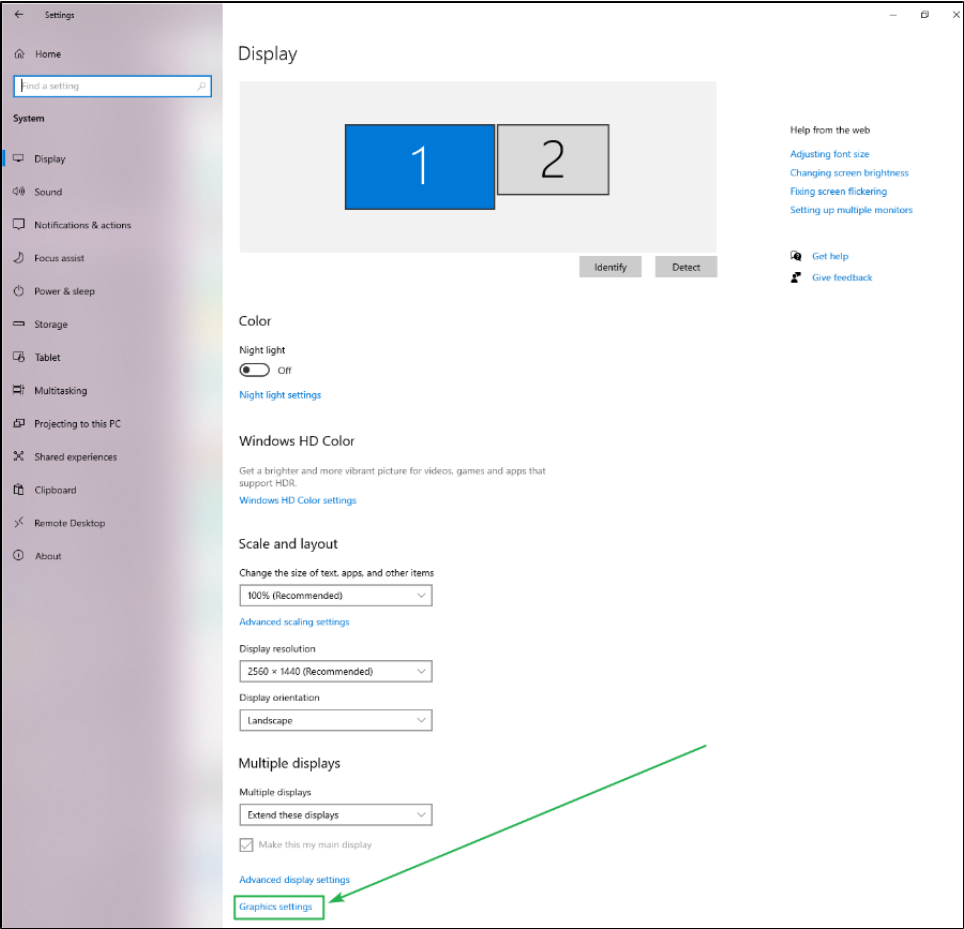


## Possible Reasons

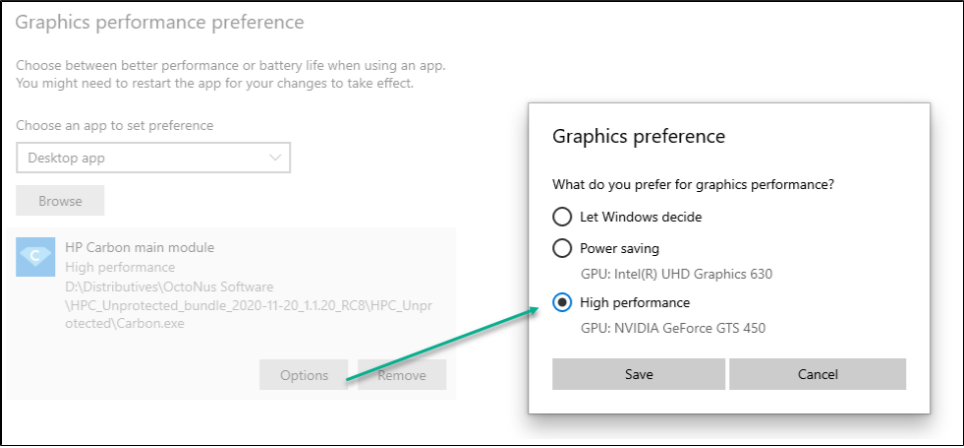
- Two graphical cards and Windows is using the wrong one.

## How to Solve

- In Windows, go to **Settings**.
- Search for the **Display** settings.
- On the Display tab, click **Graphics settings**.



- 4. Define a path to "carbon.exe".
- 5. For the "carbon.exe" app, select the **High Performance** option.



- 6. Save the changes.
- 7. Restart HP Carbon