

White frame in the DM software

Problem

You see a white frame with either lighting and exposure settings.

Solution

Probably on your computer is used integrated graphics or/and the main graphics card driver is not installed.

Please follow these steps:

1. Quit the DM application;
2. Install the driver for graphics card;
3. Reboot the system if necessary;
4. Configure the NVIDIA Control Panel
For 3D Vision:
 - a. [Enable NVIDIA 3D Vision](#)
 - b. Configure your system for stereo (depending on your hardware):
 - i. [NVIDIA Quadro + 3D TV](#)
 - ii. [NVIDIA GeForce + 3D TV](#)
 - iii. [NVIDIA Quadro + 3D Vision Ready display](#)
 - iv. [NVIDIA Quadro + Half-mirror multi-display system](#)
- For interlaced stereo:
 - a. [Configure interlaced stereo mode](#)
 - b. [Activate bold font](#)
5. Start the DM software again.

Related articles

- [How to use DM software without MBox hardware](#)
- [How to use DM software with PointGrey cameras](#)
- [Copying configuration from the old DM version](#)
- [How to use DM software with GT1660 cameras](#)
- [White frame in the DM software](#)